

SYNOVA SA Innovative Laser Systems

“Where others see impossibilities,  
we see solutions”



Headquartered in Duillier near Nyon, Synova is the pioneer of a revolutionary hybrid laser processing technology — Laser MicroJet®. Synova provides state-of-the-art high precision material processing in the semiconductor industry as well as for emerging applications in the semiconductor, diamond, watch industry and currently also in the energy industry.

To support Synova’s activities, we are looking for an

## After Sales Service Engineer

In this position you will be responsible for :

- Installation and commissioning of new machines
- Fast-acting on customer service requests (repair visits) and maintenance visits
- Escalation of recurring problems
- Ensure Customer Satisfaction
- Customer’s remote support (phone, email, remote connection)
- Customer training within and outside the company

For this position, we are looking for candidates with the following profile:

- Min 3 years of experience in Field Service
- Electronic/automation Technician or Engineer with a good knowledge of machine tool industry
- Knowledge in laser technology or optics is considered as an advantage
- Excellent problem solving skills
- Versatile, autonomous and rigorous
- Ability to work under pressure
- Willing to travel to Customer site up to 50%
- Fluent in French and English is required. Any other language (German) will be considered as a plus
- Valid driver’s license and good driving record is required
- CH/ Valid Swiss permit

Do you want to join our innovative and progressive company? If you feel that you have the qualities to make an effective contribution, please send your application (resume, certificates and cover letter) via [jobup](#)

Please, note that we will contact only the selected candidates. Many thanks for your understanding.