



A young company based near the lake «Léman» is preparing for global industrialization.

R&D Department

After-Sales Engineer
California - USA



SYNOVA SA *Innovative Laser Systems*

To support Synova's exciting growth, we are looking for experienced Product Support Engineers. Our customers are world known manufacturers of leading edge products using our fascinating machines and patented technology. Join the fast growing and exciting world of Synova!

Your Profile

- Engineering or technical background (mechanical, optics, electrical, software)
- Proven after sales service experience
- Proven machine tool industry experience
- Semiconductor industry experience
- Experience with power laser
- Experience with machine regulation/automation and/or high-level programming (PLC, NC, PMAC, etc)
- Fluent in English. Excellent written and verbal communication
- Local language (English)
- Fully literate in Windows Office and internet usage
- Strong commitment to customer satisfaction
- Excellent understanding of root cause analysis; structured approach to problem solving
- Team player who is able to work independently
- A well organised, proactive self-motivator
- Flexible, able to travel > 50% in region (California)
- Resistance to stress
- Quick learner; "go getter"
- Experience of different cultures (Europe, Asia, US); tolerance of different cultures is a must
- Experience in creating test procedures, protocols and technical documentation is a must
- Quality management literate is a must

The position

As a Service Engineer, you will be responsible for product support (hardware and potentially software), machine installation, machine calibration, customer training and trouble shooting. You will be able to operate independently, assist sales and pre-sales Engineers, and learn from a team of experts in areas such as laser technology, high-precision motion systems and water jet technology.

Do you want to join our fast-growing, innovative and progressive company? If you feel that you have the qualities to make an effective contribution, please apply in writing with full career details to:

SYNOVA SA
Innovative Laser Systems
Mrs Anabela Querino
Human Resources Manager
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We will only reply to complete candidature